

# OFFICIAL RULES FOR CAMP-SITES AND RESIDENTIAL LEISURE PARKS

## 1. CONDITIONS OF ADMISSION AND PERMISSION TO STAY

Permission to enter, to occupy an emplacement or to stay on a campsite can only be given by the campsite manager or his representative. The manager is responsible for the good upkeep of the campsite and to ensure that the present rules are respected. Staying on the campsite implies full acceptance of all the present rules and engagement to comply with them.

Domicile (or permanent residence) cannot be elected on the campsite.

## 2. POLICE FORMALITIES

Unaccompanied minors can only be admitted with written permission from their parents. On the arrival, in application of article R611-35 of the code of Immigration and Right of Asylum, all clients of foreign nationality are required to complete a police index card with the following information :

- 1° Name and first names
- 2° Date and place birth
- 3° Nationality ;
- 4° Permanent address

Children under the age of 15 can be included on one of their parent's card

## 3. INSTALLATION

All units of accommodation and camping equipment must be set up within the emplacement indicated and according to the directives of the campsite manager or his representative.

## 4. RECEPTION

In low season : Open from 10 h to 12 h and from 15h to 18 h  
In high season : Open from 10 h to 12h and from 15h to 19h

Information on the campsite services, restaurants and shops, sports facilities, tourist attractions and useful addresses in the surrounding area can be found in the reception. Customer satisfaction and complaints are also dealt with at the reception desk.

## 5. DISPLAY

The present rules are displayed at the entrance of the campsite and in the reception office. A copy is available upon request. Officially-rated campsite will display their star-rating, their « tourism » or « Leisure » status, and the number of pitches assigned to each category. Tariffs of the services on offer are displayed in the reception, according to the conditions fixed by the ministry of consumer affairs.

## 6. DEPARTURE INFORMATION

Please inform the reception of your intended departure on the previous day. Customers intending to leave before the reception opens are required to pay for their stay on the day before they leave.

## 7. NOISE AND SILENCE

Please avoid any noise or discussion which may disturb your neighbours. Audio equipment and power-tools must be adjusted accordingly. Please close car doors and boots as quietly as possible. Dogs and other animals must be kept on the leash and under constant supervision. They must be left locked-up or alone on the campsite in the absence of their owners, who are considered civilly responsible for them. The management is responsible for the tranquility of customers, and fixes when the times when must be total.

## 8. VISITORS

Visitors may only enter the campsite after permission has been given by the management, and are admitted under the responsibility of the clients who receive them. Customers may meet their visitors at the reception. Visitors may use the services and facilities of the campsite (except the pool). However, they may be required to pay a fee for the use of these facilities : tariffs displayed at the entrance of the campsite and at the reception.

Visitor's vehicles are prohibited inside the campsite.

## 9. CIRCULATION AND PARKING

Restricted speed-limits apply to all vehicles inside the campsite. Traffic is permitted from 8 a.m to 10 p.m. Resident's vehicles only are allowed. Parking is strictly forbidden on the emplacements, unless a parking space has been attributed for this purpose. Please make sure that parked vehicles do not hinder circulation within the campsite, or prevent new arrivals from setting-up camp.

## 10. ASPECT AND APPEARANCE OF THE FACILITIES

Please refrain from any action which may detract from the cleanliness, hygiene and aspect of the facilities, especially in the toilet blocks. Please use the installations provided for the disposal of waste-water, as it is forbidden to let it run directly onto the ground or into the gutters. Household rubbish and waste of all types must be disposed of in the bin provided. Clothes-washing and dish-washing is forbidden outside the sinks provided for these purposes. Washing should be hung out to dry in the central drying area, if there is one. However, there is a tolerance for washing to be discreetly hung out to dry 10 am near to your, providing that it does not disturb your neighbours. It must be hung on a proper dryer, and not on lines strung up between the trees. Please respect the plants, trees and flowers. Do not nail into trees, cut any branches or pick the flower. Digging is prohibited and it is forbidden to plant anything, or to delimit an emplacement by any personal means. All damage to the campsite's property will be charged to the perpetrator. All clients undertake to maintain the emplacements in the condition they found them on arrival.

## 11. SECURITY

### a) Fire prevention

Charcoal barbecues and open fires are strictly forbidden. All cooking equipment must be kept in good working order and must not be used in dangerous conditions. All fires must be reported immediately to the management. Please use the fire-extinguisher if necessary. A first-aid kit is available at the reception.

### b) Theft

The management is only responsible for objects on deposit at the reception, and for the general surveillance of the campsite. Customers are responsible for their own belongings and accommodation, and must take every precaution to safeguard their own possessions. Please report the presence of any suspicious persons.

## 12. GAMES

No violent or noisy games may be organised near to the installation. Indoor communal areas may not be used for rough games. Children are the entire responsibility of their parents, and must be kept under permanent supervision.

## 13. CARAVAN STORAGE

Unoccupied caravans may be stored with prior agreement of the management and on the place indicated by them. There may be a charge for this facility.

## 14. IN CASES OF INFRINGEMENT OF THE PRESENT RULES

Residents who disturb the comfort of others customers, or who do not respect the present rules, may be ordered by the management to cease all trouble, either verbally or in writing, should it be deemed necessary. In cases of serious or repetitive infringement, and after warning as above, the management may cancel the contract. In the case of criminal infraction, the management may call the police.

## 15 - SPECIAL CONDITIONS

Dogs of categories 1 & 2 are prohibited.